

FUTURE of WORK



LIST OF RESOURCES

CCIQ Services

HR services

Our Employer Assistance team work hard to protect what you've worked so hard to create. They are dedicated to your business success in providing Fair Work advice when you need it most.

Call: 1300 731 988

Chamber Network

CCIQ works closely with our regional network of more than 121 local chambers of commerce. Reach out to your local chamber for business support:

www.cciq.com.au/services/find-a-local-chamber/

ecoBiz for sustainability needs

ecoBiz is a free program for small to medium businesses, funded by the Queensland Government. With the help of an ecoBiz expert, you will be able to develop an action plan to help your businesses save money and increase efficiencies. With over 1000 businesses registered from all over Queensland, 90% of businesses recorded an increase in productivity and savings.

<https://ecobiz.cciq.com.au>

Research and further resources:

CCIQ has been a trusted voice for Queensland business for 150 years. That's because we take an evidence-based and independent approach when we advocate to make Queensland the best place in the world to do business.

Get involved

<https://www.cciq.com.au/business-voice/>

Training resources

Micro-credentialing for small businesses in Tourism:

The Queensland Tourism Industry Council (QTIC) endorsed micro-credentialing offers alternative current skilling solutions that provides direct benefit to tourism and hospitality businesses, and their workforce. The program aims to provide an opportunity to support changing workplaces by enabling the provision of focused training in specific skills to better support employees and businesses to adopt innovations and improved productivity.

<https://www.qtic.com.au/workforce-development/Micro-Credentialing/>

TAFE Queensland: short course and micro-credentials

Quickly and easily develop the skills you need to launch, progress or pivot your career with an industry-recognised micro-credential.

<https://tafeqld.edu.au/courses/course-types/short-courses/microcredentials>

Workforce planning resource by Jobs Queensland

Jobs Queensland and CCIQ's Workforce Planning Connect equips you with the tools for building workforce planning capabilities in business.

jobsqueensland.qld.gov.au/workforce-planning-connect/

Resources for workforce planning:

1. **The Workforce Planning Connect toolkit** is a comprehensive resource designed to support small and medium-sized enterprises through the workforce planning process. The toolkit can be used to develop a complete workforce plan or to address a specific workforce challenge, opportunity or need within a business.

<https://jobsqueensland.qld.gov.au/wp-content/uploads/2022/03/WPC-toolkit.pdf>

2. **The Workforce Planning Connect Workbook** is a practical resource for micro business and small enterprises to build a workforce plan in full or to focus on key activities to support specific workforce needs.

<https://jobsqueensland.qld.gov.au/wp-content/uploads/2022/03/WPC-workbook.pdf>

Jobs Queensland: Anticipating Future Skills

You can use the Anticipating Future Skills (AFS) series for workforce planning, to identify regional jobs growth or to help you make decisions about your future careers. It provides detailed employment projections to help you understand what Queensland's future labour market might look like.

jobsqueensland.qld.gov.au/anticipating-future-skills

Queensland Small Business Commission: resources for small businesses.

The Queensland Small Business Commissioner (QSBC) provides information, assistance, and advocacy support to Queensland small businesses to enable and empower them to succeed.

www.business.qld.gov.au/running-business/support-assistance/qsbc/assistance

Wellness at work resource by EmploymentHero

2022 is posing unique challenges to employee wellbeing. Explore the averages of common insights, or visit the interactive dashboard to discover employee wellness in your region.

<https://employmenthero.com/wellness-at-work>

**Chamber of Commerce
& Industry Queensland**

Level 14,
300 Queen Street
Brisbane 4000 Qld

1300 731 988

www.cciq.com.au

